

General terms and conditions relating to ultrasound imagery at Mirasoon



The following terms and conditions apply to every contact, service or operation of Mirasoon, ultrasound practice in Curaçao. These are published on www.mirasoon.com

Clients are assumed to have read and agreed to these terms and conditions.

PERSONAL DATA

Your personal data as well as the ultrasound results are safe with us, we work on the basis of client confidentiality.

LIABILITY AND RESULTS

Mirasoon is very committed to the health of your unborn baby. The examination will only be performed by a qualified sonographer. However, health guarantees cannot be given with an ultrasound. This depends on several factors. Even if the examination has yielded a good result, there is a chance that your child still has a serious abnormality. Mirasoon cannot be held liable for unexpectedly missing a diagnosis. In case of doubt, your sonographer will handle on the side of caution and will refer you through your general practitioner, midwife or OB for follow-up examination.

The sex of the baby cannot be determined with 100% certainty. Mirasoon is not liable for damage and/or injury caused to clients or third parties, not even with regard to financial losses.

Appointments

We work by appointment to ensure that the scans takes place in peace. To make an appointment, you can reach us by phone or Whatsapp from Monday to Saturday from 8 a.m. to 9 p.m. on telephone number +59995660863 or by email: lysanne@mirasoon.com. Ultrasounds can also take place in the evenings or on weekends. You will receive a confirmation of your appointment by e-mail. In the unlikely event that you are unable to attend, we would appreciate it if you let us know as soon as possible, so that we can figure out another suitable time or cancel the appointment and make the time available for someone else.

ULTRASOUND SAFETY

Despite many years of research, to date, no adverse effects on mother and unborn child are known from the use of ultrasound equipment during pregnancy.

PAYMENT

All ultrasound examinations are not reimbursed by your health insurance. These must be paid immediately at the end of the appointment, in cash or with a bank card. If desired, you will receive an invoice for claiming possible compensation, which you can send to your insurance company yourself. If payment is not made immediately afterwards, we are obliged to provide you with an invoice. For this we charge NAF 25,- per transaction for

administration costs. The invoice amount must be paid within 14 days, otherwise it will be handed over to a collection agency.

IMAGE BEARING MATERIAL

We offer you all images, and videos recordings on a flash drive. Costs of the flash drive are not reimbursed and must be paid in cash or via bank card afterwards. It is not allowed to make private video recordings during the ultrasound examination. Despite the fact that we treat your flash drive (and the recordings) with the greatest possible care, it can sometimes happen that the sound and/or part of the ultrasound images have not been transferred properly. We ask for your understanding for this. There is no refund of time (echo images) or money. Under no circumstances does a recording serve as an alternative or replacement medium for medical diagnostics.

INVITES

You are most welcome for an ultrasound and you are free to bring other people with you to the examination in addition to your partner. You should realize that we may have to inform you of a less favorable result. We would like to inform you that our experience is that the presence of many people is often experienced as unpleasant in that case. Although children are always welcome, we would like to point out that small children may find an ultrasound exciting. During the examination, the room is dark, the examinations take a long time (often more than 30 minutes) and you lie on the couch, which limits your movement and comforting options. It can be difficult to explain what happens, especially if the result is unexpectedly less favorable.

ARE YOU NOT (COMPLETELY) SATISFIED? PLEASE LET US KNOW!

We think it is important that you have confidence in the quality of our services and that you feel comfortable and safe with us. That is why we do everything we can to provide a good experience and to properly guide you and your partner. Do you still have questions? Any doubts? Are you dissatisfied with something? Then tell us. Preferably as soon as possible, but also when you have been walking around with it for a while. Then we talk about it together and try to do something about it quickly.

If you have a complaint, you can make this known to us by telephone or email: Telephone: +59995660863. Ask for Steffen van Heijningen, or Lysanne van Heijningen. They are the owners of the ultrasound practice. Email: lysanne@mirasoon.com